



## **INCLEMENT WEATHER POLICY**

Winter weather is likely to cause route and service disruptions. Service may also be interrupted by mudslides, accidents or other unforeseen events that are out of our control.

**Be prepared:** take a few minutes to learn about travel option that will meet your needs, and review our tips for commuting in extreme weather.

For more information about delays and schedule changes check our Facebook page Columbia County Rider Transportation. You can also follow us on twitter (Rider\_CC) or tune into KOHI AM 1600, for service updates. Call dispatch at 503-366-0159, for specific questions, however, be aware that our dispatch may be hard to reach, due to higher than average call volume during weather related events, **please try the Website, Facebook or Twitter first.**

### **Things to Remember:**

- Buses will most likely not be able to meet normal schedule
- Give yourself plenty of time. Buses may be delayed so dress accordingly. Dress warmly and be prepared to wait; you may be outdoors longer than expected.
- Use caution as ice and snow conditions can lead to slips and falls.

### **Buses:**

Buses will follow normal routes as much as possible. Some buses may be put on a snow route and others may be canceled until it is deemed safe to run the route. Snow routes may change depending on road conditions. So it is important that you check the website, Facebook or call into dispatch to determine if the route will be running on a normal schedule or whether there have been delays or cancellations.

### **Be aware of at-risk bus stops:**

- In severe snow and ice, buses will often avoid unplowed side roads, untraveled roadways and hilly areas.
- Parking lot stops such as Rite-Aid, Ace Hardware, or Warren Baptist, may be inaccessible due to icy conditions. **Look for temporary stop locations in the area.**
- If the stop is icy, please make sure you stand away from the bus until it stops.
- Look before leaving the bus. Walking conditions may be hazardous.

**Dial-a-ride Service:** will be affected in snowy and icy weather. We will make every effort to meet make sure riders get to their destinations, however in severe weather events we will limit our efforts to life sustaining rides, such as medical and dialysis rides. Some rides may be canceled due to safety concerns and the non-emergency nature of the ride.